

CRYSTAL SPRINGS WATER DISTRICT

DOMESTIC WATER SYSTEM

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District Policy and Regulations (08/2017)

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Cross Connection
Drinking Water Program

responsibility of the customer. The District will supply the labor to install the hydrant. After installation, the hydrant will become property of the District and will be repaired and maintained by the District.

9 Cross-connection

This policy, in conjunction with the Uniform Plumbing Code Chapter 10, State of Oregon Administrative Rules Chapter 333-61-070 and the current edition of the Cross Connection Control Manual - Accepted Procedure and Practice (published by the Pacific Northwest Section, American Water Works Association) is to protect the potability of the water in the Crystal Springs Water District distribution system. (4/95)

Neither cross-connections, nor any other type of physical connections, shall be made to any other water supply, whether public or private, without the written approval of the District. Included in this category are all pipe lines, appurtenances and facilities of the District system and all pipes, appurtenances, pumps, tanks, storage, reservoirs, facilities, equipment, appliances etc. of other systems, whether located within, or on, public or private property or the premises of a water user.

Inspection and regulation of all actual, or potential, cross-connections between potable and non-potable systems is required to minimize the danger of contamination or pollution of the potable water supply. Controlling and preventing cross-connections is accomplished by removing the cross-connection or, depending on the degree of hazard, establishing sufficient air gap, or installing an approved backflow prevention assembly device.

All plumbing within a building served by the District shall be so installed, and all plumbing fixtures so constructed, as to prevent pollution of the water supply by back-siphonage or back-pressure of cross-connection. Water service to any premises known or found to have such defects and hazards shall be disconnected and not restored until such defects and hazards have been eliminated.

All Crystal Springs water users are required to comply with these regulations to eliminate or control all cross-connections throughout the District. The owner of any property on which a cross-connection occurs is potentially liable for all damages to the Crystal Springs Water system caused by that cross-connection.

The District State-certified Cross-connection Control Inspector will enforce of this ordinance, the provisions of which may supersede State requirements but in no case shall be less stringent.

All backflow prevention assemblies shall be models approved by the Oregon Health Division Drinking Water Department and shall be installed per District standards.

✓ All backflow prevention devices, and air gaps installed in lieu of an approved backflow prevention assembly, must be tested upon installation prior to being put into service and
✓ annually thereafter.

Annual test results shall be submitted to Crystal Springs Water District by the requested date. Tests and inspections may be conducted on a more frequent basis at the discretion of the District Inspector.

Authorized employees of Crystal Springs Water District with proper identification shall have the right, without being deemed guilty of trespass or unlawful act, to check the user premises for physical connections with other water supplies. Any such connections shall be removed immediately by the customer, otherwise District water service to the premises shall be terminated. Water service shall be refused or terminated for failure to allow necessary inspections.

In accordance with the State of Oregon Administrative Rules Chapter 333-61-070, failure of the customer to cooperate in the installation, maintenance, repair, inspection or testing of cross-connection controls as required by this ordinance shall be grounds for termination of water service to the premises.

10 District Responsibility and Service Preference

The District shall not be liable for any loss, or damage of any nature whatsoever, caused by any defect in the customer line, plumbing or equipment. The District may, without further notice, discontinue service to any customer when a defective condition of plumbing or equipment upon the premises of the customer results, or is likely to result, in interference with proper service, or is likely to cause contamination of water.

The District does not assume the duty of inspecting the customer line, plumbing and equipment, and shall not be responsible therefore, and will not be liable for failure of the customer to receive service on account of defective plumbing or apparatus on the customer premises.

The District will exercise reasonable diligence and care to furnish and deliver a continuous and sufficient supply of water to the customer, and to avoid any shortage or interruption of delivery of same. The District will not be liable for high/low pressure conditions, chemical/bacteriological conditions, interruption, shortage, or insufficiency of supply, or any loss or damage occasioned thereby. The use of water upon the premises of the customer is at the risk of the customer, and the responsibility of the District shall cease at the point of delivery of the water. Unless otherwise specified by agreement, the point of delivery shall be the point where the District service line attaches to the customer line at the meter.

The District may at its option install pressure reducing valves for the purpose of reducing pressure from the distribution main only to protect the District water meters. The installation of the pressure reducing valve is neither designed nor intended to protect customer property beyond the meter. If any customer property is damaged by reason of water pressure or change thereof after the water passes through the meter, the loss or damage that may result to the customer property will be at the sole and exclusive expense of the customer and shall not be a responsibility of the District. Failure of District-installed control valves or devices will not in any way indicate negligence by the District or responsibility for damages caused therefrom. The District recommends that the customer install his/her own regulator on the customer side of the meter.

Where pumping is required to serve a customer at an elevation too high to be served by gravity, the District may require the customer to provide a suitable pump as a condition of service. The installation shall be subject to District approval. The meter will be installed before pump/station so that all pump/appurtenances are the responsibility of customer.

The District shall have the right to suspend temporarily the delivery of water for the purpose of making repairs or improvements to its system. In all such cases, reasonable notice thereof, as circumstances will permit, will be given to the customers and the making of such repairs or improvements will be prosecuted as rapidly as is practicable, and if practicable, at such times as will cause the least inconvenience to the customers.

Customers, on their side of meter, may install such additional pressure reducing valves, pressure relief valves, check valves, pop-off valves or other control valves as the customer may deem necessary to protect the customer lines from abnormally high/low pressures or from unanticipated water service interruptions.

In case of shortage of supply, the District reserves the right to restrict water use or give preference in the matter of furnishing service to customers and interests of the District, from the standpoint of public convenience or necessity.

The District reserves the right to limit, restrict or terminate any non-domestic water use. Upon notice of District, the customers shall refrain from the use of water for lawn irrigation and gardening.

11 Meters

The District will install and maintain all necessary meters for measuring water use by the customer and from time to time will inspect and test such meters. Installation of water meters shall be performed only by authorized employees of the District.