41-00566

Section [3.1]. Admission of City Employes. Employes of the city shall be admitted during reasonable hours to customer's properties in order to inspect any water pipe, meter, appliance, or fixture upon such premises. Such employes shall, on request, show proper identification.

Section 3.2. Use of Water.

- (3.21) [Sale or conveyance beyond property served.] Except where it forms part of a manufactured product, no water shall be sold or conveyed beyond the property served without permission of the city water utility.
- (3.22) [Check valve.] The customer shall install a suitable valve, as close to the meter location as practicable, the operation of which will control the entire water supply from the service.
- (3.23) [Operation of valve by customer prohibited.] The operation by the customer of the city water utility's valve in the meter box is not permitted.

Section 3.3. Abatement of Noises and Pressure Surges. No apparatus, fitting, or fixture shall be connected, allowed to remain connected, or operated in a manner which will cause noises, pressure surges, or other disturbances which may, in the opinion of the city manager, result in annoyance or damage to other customers or to the water works system.

If any such condition exists, the city manager may give notice to the customer to correct the fault within 90 hours or such lesser period as may be specified in the notice.

If the customer fails to comply with such notice within the time specified, the city manager may have the service shut off until the fault has been corrected.

[Section 3.4.] [Cross-Connections.] Customers desiring to use both a city water utility supply and a supply of water other than that furnished by the city may obtain water at meter rates upon the following conditions, and not otherwise. Under no circumstances shall a physical connection, direct or indirect, exist or be made in any manner, even temporarily, between the city water utility supply and that of a private water supply. Where such a connection is found to exist, or where provision is made to connect the two systems by means of a spacer or otherwise, the city water utility supply shall be shut off from the premises without notice. In case of such discontinuance, service shall not be reestablished until satisfactory proof is furnished that the cross-connection has been completely and permanently severed.

Section 4.4. Ownership of Service Pipes and Meters. The service connection, whether located on public or private property, is the property of the city water utility; and the city water utility reserves the right to repair, replace, and maintain it, as well as to remove it after discontinuance of service for a period of one year or longer. A new service shall be placed only upon the owner's making an application and paying for a new connection in the regular manner.

Section 4.5. Ownership of Private Service Pipes. Every private service pipe, whether on private property or on the street, shall remain the property of the customer; and he shall be responsible for its maintenance. If, in the installation, maintenance, or removal of any private service pipe, it is necessary for any person to occupy or excavate in the street or to remove or relay any sidewalk or other street improvement, he shall do so in a manner satisfactory to the city manager and shall obtain any permits required and pay the appropriate fees or charges.

Section 4.6. Changes in Customers' Equipment. Wherever excessive flow or consumption periodically overloads the capacity of a meter used to supply service to any premises, the city manager may so notify the customer. The customer shall thereupon supply an estimate of his flow requirement and other pertinent data required by the city manager to enable him to estimate the size of an adequate meter and service pipe and to estimate the cost of its installation. The installation of an adequate meter and service pipe shall be at the cost of the customer.

The city manager will notify the owner to apply for a larger meter and service pipe. If the application and deposit are not made within 30 days, then the city may proceed with the work and charge the full cost to the owner, or the city water utility may discontinue service.

Section 4.7. Discontinuance of Service.

(4.71) Unsafe apparatus. The city water utility may refuse to furnish water and may discontinue service to any premises where apparatus, appliances, or equipment using water is dangerous, unsafe, or is being used in violation of laws, ordinances, or legal regulations.

(4.72) Service detrimental to others. The city water utility may refuse to furnish water and may discontinue service to any premises where excessive demands by one customer will result in inadequate service to others.