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SECTION 14 - DISCONTINUANCE OF SERVICE

Article I - On Customers Request

Each customer about to vacate any premises that is supplied with water service by the City shall give the City at least (5) days notice of his/her intention there by specifying the date service is to discontinued, otherwise said customer will be responsible for all water supplied to such premises until the City shall receive notice of such removal. At the time specified by the customer that he/she expects to vacate the premises where service is supplied or the customer desires to be discontinued, the meter will be read and a bill rendered which is payable immediately. If the date the premises are vacated is less than a full monthly billing then the final billing shall be prorated for days of use of City water service.

Article II - Nonpayment of Bills

A customer's water service may be discontinued if the water bills are not paid in accordance with the procedures set forth in Section 12, Article I of this Ordinance.

Article III - Improper Customer Facilities

- 1. UNSAFE FACILITIES: The City may refuse to furnish water and may discontinue service to any premises without prior notice where plumbing facilities, appliances or equipment using water are dangerous, unsafe or are not in conformity with the plumbing code of the State of Oregon.
- 2. CROSS CONNECTIONS: A cross connection is defined as any physical or potential connection between the City's water system and another source. The Oregon State Health Division, the U.S. Environmental Protection Agency, and the U.S. Public Health Service prohibit cross connections. The City nor the Water Department will permit any cross connections, and will discontinue service to any persons or premises where a cross connection exists. Service will not be restored until the cross connection is eliminated.
 - Customers using water from one or more sources, in addition to receiving water from the City on the same premises, shall maintain separate systems for each, and the City's water supply facilities shall be separated from any and all other systems by an air gap of not less than one (1) foot, or if in the ground, by not less than five (5) feet.
- 3. WATER WASTE: Where water is wastefully or negligently used on a customers premises, seriously affecting the general service, the City may discontinue service if such conditions are not corrected after given notice to the premises by the City.

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Drinking Water Program
Pendleton Office

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Sumpter Water Ordinance No. 2001-3

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