

PUC Oregon No. 9
SUNRIVER WATER LLC

Received
Feb 26 2018
Cross Connection
Drinking Water Service

Original Sheet No. 1

**Containing Rules and Regulations
Governing Water Utility Service**

41-00846

NAMING RATES FOR

**SUNRIVER WATER LLC
PO BOX 3699
SUNRIVER OR 97707**

541-593-4197

Serving water in the vicinity of

Sunriver, Oregon

Issue Date / Filing Date	December 27, 2017	Effective for Service on or after	January 1, 2018
Issued By Utility	SUNRIVER WATER LLC		

Advice No. 17-1

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- Golf course customers shall be billed base rate charges each month (12 months per year). Commodity charges will be billed the month after usage occurs.

SCHEDULE NO. 6

CROSS CONNECTION CONTROL PROGRAM Backflow Prevention Device Services and Fees

- PURPOSE:** Sunriver Water LLC (Sunriver) desires to offer backflow prevention/double check valve assembly (device) testing to assist customers with the annual testing requirements for backflow prevention devices (Annual Testing Program).
- AVAILABLE:** To customers of the Utility with customer owned back flow prevention, in Sunriver, Oregon and vicinity.
- APPLICABLE:** To residential and commercial premises with backflow prevention devices installed at the meter or point of hazard to protect the water supply.
- ENROLLMENT:** Sunriver WILL ENROLL all customers with installed backflow prevention devices in its Annual Testing Program UNLESS the customer signs and returns an "OPT OUT" notice to Sunriver.

ANNUAL TESTING PROGRAM DESCRIPTION

- TESTING SERVICES:** Sunriver will provide the required annual backflow prevention device (BPA) testing performed by a state-certified tester pursuant to OAR 333-061-0070 through OAR 333-061-0072.
- PLAN REVIEW AND INSPECTION FEE:** Sunriver will review plans and placement of cross-connection devices and inspect that placement and installation of the devices to ensure it meets the requirements for approval within the Cross-Connection Program.

ANNUAL TESTING PROGRAM RATES

- All customers enrolled in program**
Device monthly testing fee (itemized separately on bill): \$3.50

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- 2. All customers who opt out, but choose Sunriver as a default service supplier on his/her opt out notice
 At the time of annual testing, Sunriver will bill customers: \$50.00
- 3. Plan and review inspection fee
 Per Review: \$40.00

SCHEDULE NO. 6

**CROSS CONNECTION CONTROL PROGRAM
 Continued**

**OPT OUT CUSTOMERS WHO FAIL TO PROVIDE BACKFLOW
 PREVENTION DEVICE TEST RESULTS**

OPT OUT customers who fail to provide the Utility with annual DCVA test results by the customer's annual deadline will be disconnected from water service pursuant to OAR 860-036-1680.

SPECIAL PROVISIONS:

- 1. The customer is under no obligation to use Sunriver's DCVA services.
- 2. The customer can choose any qualified company or individual to test, maintain, and repair his/her DCVA.
- 3. Sunriver will provide each customer with notification of the Annual Testing Program services being offered. The notification shall include a written Program Refusal (OPT OUT) Notice.
- 4. Customers who choose to OPT OUT of the Program must sign the written OPT OUT NOTICE and return it to Sunriver within 30 calendar days of receiving the notification.
- 5. Customers who choose to OPT OUT of the Program are responsible for the annual testing, of their DCVAs and submitting their DCVA information and testing results annually to Sunriver

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6. Sunriver will notify each customer who OPTS OUT of the Program 30 days prior to the annual test results due date. Annual test results must be provided to Sunriver on or before the customers' annual deadlines.
7. All water meters in the Sunriver system shall have backflow prevention devices installed no later than January 1, 2025. Prior to that date, the applicable customer is responsible to ensure that all new construction, remodels, and any change to his/her service account results in the installation of a backflow prevention device at the meter.
8. Sunriver will separately itemize the backflow prevention device service fees on the customers' bills.
9. Customers are responsible for maintenance, repair and replacement of his/her device.
10. The Utility reserves the right to propose before the Public Utility Commission of Oregon any change in the amount charged for the Program services.
11. Customers will be given the choice of accepting or rejecting a new agreement in advance of any rate increase.

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SCHEDULE NO. 7

MISCELLANEOUS SERVICE CHARGES

This schedule lists the miscellaneous charges included in the Utility's Rules and Regulations; refer to the appropriate Rules for an explanation of charges and conditions under which they apply.

<u>Connection Charge for New Service</u> (Rule Nos. 8 & 9)	
Standard ¾-inch service	At cost
Nonstandard ¾-inch service	At cost
Larger than ¾-inch	At cost
Irrigation hookup (if provided on separate system)	At cost
<u>Reading Submeters & Preparing Memo Bill</u> (Rule No. 22A)	\$10.00
<u>Meter Test</u> (Rule Nos. 20 & 21)	
First test within 12-month period	N/C
Second test within 12-month period	\$75.00
<u>Pressure Test</u> (Rule No. 40)	
First test within 12-month period	N/C
Second test within 12-month period	\$40.00
<u>Late-Payment Charge</u> (Rule No. 22)	Pursuant to OAR 860-036-1400
<u>Deposit for Service</u> (Rule No. 5)	Pursuant to OAR 860-036-1220
<u>Returned-Check Charge</u> (Rule No. 23)	\$25.00
<u>Trouble-Call Charge</u> (Rule No. 37)	
During normal office hours	\$40.00 per hour
After normal office hours on special request	\$80.00 per hour
<u>Disconnection/Reconnect Charge</u> (Rule Nos. 28 & 29)	
During normal office hours	\$40.00 per hour
After normal office hours on special request	\$80.00 per hour
<u>Unauthorized Restoration of Service</u> (Rule No. 30)	Reconnection charge plus costs
<u>Damage/Tampering Charge</u> (Rule No. 28)	at cost

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RULES AND REGULATIONS

Rule 1: Jurisdiction of the Commission

Water systems are subject to regulation as provided under ORS [Chapter 757](#)

Rule 2: Definitions

- A. "Applicant" means a person who does not meet the definition of a customer, who applies for service with a water utility.
- B. "Commission" shall mean the Public Utility Commission of Oregon.
- C. "Commercial service" means water service provided by the water utility that the customer uses in the promotion of a business or business product that is a source of revenue or income to the customer or others using the premises.
- D. "Customer" means a person who is currently receiving water service and is entitled to certain rights as a customer under these rules. A residential customer retains customer status for 20 calendar days following voluntary disconnection of service and must be treated as a customer if he or she reapplies for service within that 20 calendar day period.
- E. "Customer's service line" is defined as the facilities used to convey water from the point of connection to the customer's point of usage. The customer owns and maintains the customer service line.
- F. "Residential service" means water service provided for domestic or irrigation purposes in a residential area and is not considered a commercial service.
- G. "Served" for purpose of delivery of any required notice or document, unless otherwise specifically noted, means: delivered in person, by personal contact over the telephone, or in writing delivered to the party's last known address. If delivered by US Mail, the notice is considered served two calendar days after the date postmarked, the date of postage metering, or deposit in the US Mail, excluding Sundays and postal holidays.
- H. "Utility" shall mean: Sunriver Water LLC

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G. The conclusion based on the test result.

Rule 42: Utility Line Location (One Call Program)

The Utility and its customers will comply with the requirements of OAR 952-001-0010 through and including OAR 952-001-0090 (One Call Program) regarding identification and notification of underground facilities.

Rule 43: Cross Connection/Backflow Prevention Program (OAR 860-036-1680)

All customers must comply with the Utility's Cross Connection Control Program to protect the water system from contamination. A customer's failure to comply is grounds for disconnection under OAR 860-036-1500.

The Utility will comply with the rules and regulations for the Cross Connection/Backflow Prevention Program, as provided in ORS Chapter 333 and the Utility's approved Backflow Prevention tariff or statement of rates.

Inspections will be made by certified personnel where there is a reasonable cause to believe that a cross connection or a potential cross connection exists on the customer's premise.

A customer that has another water supply that cross connects with Sunriver Water's system or has conditions that present the possibility of contamination or pollution to Sunriver Water's water supply must either eliminate the cross connection or install a cross connection control device (device).

The device and its installation or the elimination of the cross connection shall be in accordance with standard practices pertaining to cross connection control approved by the Oregon Health Authority and the National Safe Drinking Water Act.

The entire cost of the installation and equipment will be at the expense of the customer. Any corrective measure, disconnection, or change on the customer's property shall be at the sole expense of the person in control of said property.

Sunriver Water will regulate the location, installation and testing of all devices. Sunriver Water will inspect the installation prior to providing water service. The annual testing of the device shall be by licensed/certified personnel. All devices in service must be tested

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annually. Sunriver Water will determine the frequency of testing based upon the severity of the hazard.

Customer failure to install, maintain, and test the device as required are grounds for disconnection of water service.

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